

EMPLOYMENT OPPORTUNITY

CLINICAL Specialist
(Child, Family, Adult Clinical Crisis Worker)
Provisional

Personnel Code # 10019
Program: Emergency Services Unit

Date of Posting: 2/22/2010
Closing Date: Until Filled

JOB SUMMARY:

The Emergency Services Unit Child/Youth, and Adult Clinical Specialist is responsible for providing culturally competent emergency mental health assessments and interventions for children, youth, and adults which are based on an understanding not only of the individual's symptomatology, but also of the strengths and social/cultural resources which are available to the individual, and can be utilized as resources to stabilize the presenting crisis. The goal is to assist the individuals, kids, and families that come to ESU to return to optimal levels of functioning across domains.

The individual hired for this position must demonstrate the ability and willingness to learn both the child/family and adult mental health systems in Dane County.

This position involves the capacity to provide on-site and community based mental health responses. The job also necessitates working rotating shifts and holidays as necessary to enable ESU to operate 24 hours/day, 365 days/year. The job includes participation in the overnight provision of on-call back up to the Emergency Telephone Service. She/he is responsible to the Director, Area Manager, and Associate Managers of the Emergency Services Unit.

Must have access to own transportation and a valid Wisconsin driver's license.

QUALIFICATIONS:

ESSENTIAL:

- ◆ *Master's Degree in mental health, and experience working in both adult and child/adolescent/family mental health settings.*
- ◆ *At least two years relevant clinical experience in both child and adult mental health; solid clinical skills with both adults and children.*
- ◆ *Meets appropriate state licensing requirements to provide clinical services.*
- ◆ *Demonstrated ability to work alone, to make independent, sometimes unpopular, decisions, including in high-risk situations.*
- ◆ *Demonstrated ability to work collaboratively as part of a multidisciplinary team, seeking and accepting consultation when appropriate.*
- ◆ *Demonstrated abilities to understand and work within complex systems both within the Mental Health Center of Dane County and with community adult and child/family community mental health services.*
- ◆ *Demonstrated abilities to learn and interpret both Chaps. 48 and 51.*
- ◆ *Demonstrated commitment and abilities to work with individuals across and within cultural/ and socioeconomic identities.*
- ◆ *Demonstrated commitment and abilities to work with individuals from all spiritual and cultural communities.*

- ◆ *Demonstrated commitment to exploring one's own cultural frames of reference and both the strengths and limitations these frameworks bring to one's work with both team members and the individuals we serve.*
- ◆ *Demonstrated commitment to, and abilities in, respecting consumers and improving meaningful involvement of consumers in program services delivery.*
- ◆ *Excellent skills in both oral and written communication.*
- ◆ *Demonstrated ability and willingness to utilize the DAP format in writing of clinical notes.*
- ◆ *Demonstrated capacity and ability to write clear clinical notes.*
- ◆ *Ability to work rotating shifts as necessary to ensure effective program functioning.*

- ◆ *Valid driver's license and access to own transportation.*

PREFERRED:

- ◆ *Spanish fluency very much desired.*
- ◆ *Experience working within cultures other than one's own very much desired.*
- ◆ *Clinical experience specifically in crisis intervention/emergency mental health services.*
- ◆ *Working knowledge of both Chaps. 48 and 51.*

CLINICAL RESPONSIBILITIES:

- ◆ *Receive and respond to inquiries, requests, and referrals for services.*

- ◆ *Respond respectfully to all persons making referrals for themselves or others.*
- ◆ *Gather sufficient information about the situation to perform initial triage screening, plan for further assessment, or refer to more appropriate community resources.*
- ◆ *Consult with and provide recommendations to hospitals, police and other mental health and community service providers.*
- ◆ *Assess the presenting crisis, including psychiatric symptoms, suicide/homicide risk, and the social and cultural context of the individual. This may involve responding on sight in the community with law enforcement.*
- ◆ *Make autonomous decisions in life-threatening situations when necessary.*
- ◆ *Work with the client, his or her preferred supports, other ESU staff and community helpers to formulate and carry out treatment plans aimed at the resolution of crisis situations that take into count the person's social and cultural context.*
- ◆ *Develop initial crisis treatment plans, utilizing the least restrictive settings; ESU resources, Crisis Homes, other outpatient services, or an inpatient setting if appropriate. The crisis treatment response should, whenever possible, reflect an understanding of the individual's own values and beliefs about his/her current situation and what would be helpful. It should involve the relevant natural support systems when appropriate.*
- ◆ *Provide face-to-face and telephone crisis counseling and participate in medication evaluations. This may occur in the office or in the community, as appropriate.*
- ◆ *Function as part of a team case management system, requiring clear, concise, and respectful communication among staff.*
- ◆ *Must model openness to consultation that includes routine consultation and sometimes challenging case discussions among crisis staff and supervisors; routine consultation with Emergency Telephone staff; routine consultation with ESU psychiatrists and MHCDC Medical Director.*
- ◆ *Ability to work within an interdependent group in a way that promotes and maintains reliable, trusting and open working relationships with coworkers.*
- ◆ *Perform hospital gate keeping functions.*
- ◆ *Provide consultation to MHCDC case managers regarding hospitalization of any MHCDC client, seeking the least restrictive alternative. Facilitate hospitalization if appropriate. Monitor hospitalization if individual is placed on a psychiatric unit.*

- ◆ Screen clients for authorization of County inpatient funds, and both Unity Badger care and Physician's Plus Badger care.
- ◆ Assist law enforcement, citizens, and the corporation counsel's office in the implementation of emergency detentions and three-party petitions.
- ◆ Participate in the provision of on-call back up to the Emergency Telephone Service during the midnight shift.

ADMINISTRATIVE:

- ◆ Maintain computer database records of all contacts, and written records on a daily basis or as needed.
- ◆ Work actively and positively to maintain good working relationships between Emergency Services staff team members, as well as with other providers in both the community and other MH CDC programs, informing the ESU Manager of problems as they arise.
- ◆ Attend all unit staff meetings, except when using Earned Time.
- ◆ Assist in the training of CSP and other visitors when requested.
- ◆ Participate in the training of students, other trainees, volunteers, and psychiatric residents.
- ◆ Attend all mandatory Mental Health Center in-service training events, except when using earned time.
- ◆ Participate in Mental Health Center work committees as requested.
- ◆ Participate in other duties as assigned.

APPLICATIONS are available at www.mhcdc.org or pickup at the Mental Health Center of Dane County, 625 West Washington Avenue, Madison, WI 53703, 8 a.m. to 8 p.m. Monday-Thursday and 8 a.m. to 5 p.m. Friday, or by phone: (608)280-2677 TDD (608)280-2676. Resumes are NOT accepted in place of completed application forms, but can be attached. Employment is contingent upon receipt of favorable results of a criminal history and driver's record check.

The Mental Health Center of Dane County is an Equal Opportunity/Affirmative Action Employer. It is the agency's belief that staff diversity and cultural competence are the foundation for services, which are accessible, effective, and relevant to the diverse needs of Dane County children, youth, families, and adults. Women, disabled, and culturally diverse applicants are strongly encouraged to apply.

Regular employees are eligible for:

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| * Health and Dental Insurance | * Life and Disability Insurance |
| * Employee Assistance Program | * Retirement Plans (Pension and TDA) |
| * Long Term Care Insurance | * Flex Plan (pretax deductions for child care/medical expenses) |
- * Generous paid time off program:
5 weeks first year and 6 weeks second year
9 paid holidays